



How do I sign up?

Activating My St. Joseph's is easy!

- **If you have an office visit scheduled**, be sure to talk to the front desk staff, your nurse or your physician and sign up for access to My St. Joseph's during your visit.
- **If you were given an activation code at a recent visit**, go to www.sjhsyr.org/mystjosephs and click "Sign Up Now." Then complete the form using the activation code provided by your physician on your after-visit summary.
- **If you don't have an activation code**, you can request one from the My St. Joseph's webpage at www.sjhsyr.org/mystjosephs. Then click "Sign Up Now" and complete the form using the activation code provided to you.

If you have questions about My St. Joseph's, talk to your nurse or physician, or visit mystjosephs.sjhsyr.org.

Your medical
information,
your way.



Create your account today.

One visit to

www.sjhsyr.org/mystjosephs

Patient-Centered Care Delivered by New Electronic Health Record (EHR) System

Early in the morning on May 1, more than 500 trained support staff, more than 200 outside consultants from Epic Systems, and hundreds of project specialists from St. Joseph's Hospital Health System came together to launch a new electronic health record system, SJLinked, along with the My St. Joseph's secure, online patient portal. Within 24 hours, the Emergency Department had cut patient wait times, from arrival to registration, in half. Patients were being discharged from the hospital faster than ever, and patients of St. Joseph's Physicians started receiving faster results from the lab to their doctor, among other benefits.

As a result of implementing this new EHR system, the focus on patient-centered care has never been stronger. On the first day after launching St. Joseph's new electronic health record system, Kathy Ann Sills, a nurse in St. Joseph's Hospital Emergency Department, had remarked how incredible it was to



see a patient's full medical record upon arrival. The patient had been moved from a primary care visit into Urgent Care, then transported to the ED where Sills was able to track the entire record to provide more immediate care.

The information flows both ways. Dr. Anthony Malvasi with St. Joseph's Family Medicine Center described one patient interaction, saying, "I had a patient I saw this morning, she was in the ED, and then she came and saw me. I'm not looking for records, I can just click and it's right there; I can see exactly what happened and what occurred," he said.

Dr. Julie Colvin of St. Joseph's Physicians Family Medicine, shared a similar experience. "When my patients are in the hospital, I know they're in the hospital," she said. "I see the notes right away, which I was never able to do in the past as quickly. Right now it's almost instant--"

Dr. Malvasi feels more empowered to take better care of his patients. "It's nice, I can see patients' charts a lot easier," said Dr. Malvasi. "It's one big chart now, so I'm not looking in different locations for different charts, I'm not pulling up multiple systems to find an answer, I can just look and see their meds, I can see what's been done, I can see what the notes are. It's better patient care."

Dr. Colvin could see the difference right away. "It's the connection of the patient as both outpatient and inpatient, which is now faster than before--which I think is just a real plus--to connect [the records] together," she said.

To date, nearly 5,000 patients have signed up for My St. Joseph's online patient portal to access their medical history, request scheduled appointments, and get health reminders. To learn more, visit www.sjhsyr.org/mystjosephs.

Access Your Health Information When and Where You Need It.

Introducing —



**Quick, easy access
to your health
information.**

Anytime. Anywhere.



Frequently Asked Questions

What is the difference between SJLinked and My St. Joseph's?

My St. Joseph's is our online patient portal—a tool that is part of SJLinked—that helps patients manage and receive personalized health information.

Is there a fee to use My St. Joseph's?

My St. Joseph's is a free service offered to our patients!

What do I need to use My St. Joseph's?

You need access to a computer connected to the Internet and an up-to-date browser (such as Internet Explorer).

How do I sign up?

Patients who wish to participate will be issued a My St. Joseph's activation code during their clinic visit. This code will enable you to log in and create your own username and password. If you were not issued an activation code, you may call your primary care clinic to get one or ask to sign up during your next office visit.

Who do I contact if I have further questions?

Most of your questions can be answered by the information on our website at www.sjhsyr.org/mystjosephs, or ask a member of our staff on your next visit.



**Manage
Appointment
Schedules**



**Access
Lab Results**



**Request
Prescription
Renewals**



**Request Proxy
Access**

My St. Joseph's makes it easy to access your medical information, schedule/request appointments and communicate with your caregivers. Information available includes your medical history, medications and treatment records for visits within the St. Joseph's Hospital health system May 1, 2014 forward.

With My St. Joseph's, patients can communicate with their physician if he/she is affiliated with one of our primary care centers or hospital clinics. For video tutorials and more FAQs, visit www.sjhsyr.org/mystjosephs.

One visit to
www.sjhsyr.org/mystjosephs
can do all this and more.
Create your account today.